



# LIMITED WARRANTY

Manufactured by Watkins Manufacturing Corporation, Vista, CA, U.S.A.

Watkins Manufacturing Corporation ("Watkins") warrants to the original consumer purchaser ("you") the following about your new Freeflow portable spa, when purchased from an authorized dealer/service provider ("dealer").

The following applies to all of the warranties listed above:

## Extent Of Warranty

This warranty extends only to the original consumer purchaser of the spa when purchased and originally installed within the country of purchase. This warranty begins on your delivery date of the spa, but in no event later than one year from the date of purchase. This warranty terminates upon any transfer of ownership, or if the spa is installed or relocated outside the boundaries of the country of purchase by the original consumer purchaser prior to the expiration of the warranty period.

## Warranty Performance

To make a claim under this warranty, contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081 Attn: Customer Service Department or call (888) 961-7727 or via e-mail, [ahsservice@watkinsmfg.com](mailto:ahsservice@watkinsmfg.com). You must give Watkins written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within ten (10) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts, labor or the freight costs for parts necessary to repair the spa for defects covered by this warranty.

## Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins' prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins, failure to follow Watkins' Owner's Manual, or repairs made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. Call (888) 961-7727 for a list of manufacturer approved accessories.

## Disclaimers

**TO THE EXTENT PERMITTED BY LAW, WATKINS SHALL NOT BE LIABLE FOR LOSS OF USE OF THE SPA OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. **ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.** Some states do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

## Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

### **5** Five Year Structure Warranty

Watkins warrants the structure of the spa, which is defined as any rotationally molded, polyethylene internal support structures connecting the unibody shell, cabinet, floor and the external coping to itself, for five years. This limited structural warranty specifically excludes any portion of the spa that is not rotationally molded as part of the unibody shell such as jets, doors, covers, etc.

### **5** Five-Year Shell/Surface Warranty

Watkins warrants the shell of the spa to be free from defects in materials and workmanships resulting in water loss for five years. Any and all additional costs including, shipping, delivery, set-up, installation and/ or disposal charges will be the sole responsibility of the spa owner.

### **2** Two-Year Equipment - One Year Labor Warranty Premier Series

Watkins warrants the electrical and mechanical components including the pump, heater, LED lighting and control system against malfunctions in materials or workmanship for two years. Filter cartridges, light bulbs, spa cover, spa cover locks, fuses and GFCI cord are not included in this warranty. Those items are, however, warranted to be free from defects in materials and workmanship at the time of delivery to the consumer.

### **2** Two-Year Synthetic Wood Cabinet Warranty

Watkins warrants the synthetic wood cabinet material and assembly to be free from defects in materials and workmanship for two years. The cosmetic finish is warranted to be free from defects in materials and workmanship at the time of initial delivery. Fading and weathering of the surface may naturally occur over time and are not considered defects.

### **1** One-Year Equipment - One Year Labor Warranty Sport Series

Watkins warrants the electrical and mechanical components including the pump, heater, LED lighting and control system against malfunctions in materials or workmanship for one year. Filter cartridges, light bulbs, spa cover, cover locks, fuses and GFCI cord are not included in this warranty. Those items are, however, warranted to be free from defects in materials and workmanship at the time of delivery to the consumer.

### **1** One-Year No Leak Plumbing – One Year Labor Warranty

Watkins warrants the factory installed plumbing components for materials and workmanship against leaks for one year. This warranty specifically covers jet fittings, internal plumbing, internal glue joints and hoses.

